## Flannery Towers Residents Meeting September 25, 2008

Yesterday we had our third residents meeting with Mr. Tim Keane of Legionella Risk Management, Inc. Below are some of the items Mr. Keane and Mr. Mirando discussed during the meeting.

#### **Feedback from the Residents**

Mr. Mirando kicked off the meeting by reading some feedback from our caring and concerned residents. He read a poem written by a Harriet Flewelling. Below is that poem and one written by Sylvia.

All of the staff greatly appreciates the continued support and kind words we have gotten from our Residents.

#### Police removing Jan Schwab from Meeting

For the second time in a row Jan Schwab had to be removed from our meeting by the Police.

We have discussed with Jan on numerous occasions that the lease contract allows residents full use of the facilities and visitors are allowed access only to visit residents and prohibited from use of any other areas. Typically we do not have to enforce these rules but in rare cases when a visitor is disruptive to our residents and / or staff it is required. We have requested a restraining order barring Jan Schwab from our property and contact with our residents.

#### **Decision by Judge Mulvey denying Christina Sonsire's motion.**

As stated by Mr. Keane on each of his meetings The Elmira Housing Authority and Flannery Towers have absolutely nothing to hide at all. Mr. Keane has stated on numerous occasions that this system is extremely well designed. All information we have learned has been readily shared with the County and State.

When we opened and inspected the hot water tank we invited the County to attend. Mr. Tom Kump was there to witness the inspection. Mr. Keane even described in detail the hot water tank system during the Resident's meeting. Ms. Sonsire has said the tank is of interest to her consultant.

In denying the request the Judge's order stated, "the papers submitted by the petitioners in support of their application do not identify any theory of liability against the Elmira Housing Authority" "nor do they point to any standard of care, policy, regulation, or statue that is alleged to have been violated".

#### Misrepresentations from Ms. Soncire

There was one and only one reason that we requested Ms. Sonsire's request to inspect our building be denied and that was to protect our residents as much as possible from continued misrepresentations by Ms. Sonsire.

We fully expect that no matter what Ms. Sonsire's expert finds she will continue to misrepresent the facts. During our first press conference, Mr. Keane stated that the hot water system was well designed. Immediately after the press conference during her interview with the media, Ms. Sonsire said Mr. Keane had stated the Flannery hot water system was complex. This was not just a misrepresentation of facts it was a complete fabrication.

One of Ms. Sonsire's many fabrications was a newspaper interview where she said "My phone continues to ring from residents who have been displaced and have lots of questions about the water and the safety of the towers"

No residents were ever displaced from Flannery Towers and the feedback we have gotten from some residents is that it is Ms. Sonsire who is pestering them and when they don't agree to work with Ms. Sonsire she then contacts their relatives and asks them to pressure their parents at Flannery. The law firm even contacted one of our Maintenance personnel.

We do request that if anyone has any concerns about any items in the newspapers or information from Ms. Sonsire or one of her agents that they feel free to discuss those concerns directly with either Mr. Mirando or Mr. Keane.

We realize the aggressive tactics and misrepresentations by Ms. Sonsire are very disturbing and annoying to our residents and employees. We will do all we can to protect you from these actions.

### **Angels Unawares**

Some folks call them "Maintenance Men" But I call them Angels, Again and Again Coming at our time of need Repairing things with Skill and Speed. Smiling, as they hear Complaints, they work With plaster, tools and Paints. And often, tho' they're Worth a lot, They'r thank-less Because we forgot. Thanks, angles, for the Good you do It's almost heaven Because of you!

### By Harriet Flewelling

# **Billy and Tom This is for You**

There is not enough Thank You's
One could say
For all the work you do in a
Day,

You were given a mountain to Climb, and you did it so Well,

You never stumbled, you never Fell,

The endless days, the sleepless Nights.

Your dedication was way out of Sight.

So, Thank You is hardly Enough

For the two of you that hung so Tough,

We salute you for all that you Do,

Thanking God we have the two of You.

With the deepest Appreciation

Sylvia